

Birthday Party Rules and Regulations

BURLINGTON



**Amazing
Adventures**
Indoor Playland & Parties

Party DATE

Party TIME

Signature

This form is attached to every booking invoice and must be completed before the party.

PARTY DEPOSIT PAYMENT

A \$100.00 non-refundable deposit is required at time of booking for shared parties (or \$250.00 for private parties). **Once the deposit has been processed, you have agreed to our Rules and Regulations.** The balance must be settled before the end of the party by cash, debit, Visa or Mastercard only. Deposits are not substituted to any other service or product should you choose to cancel. It is your responsibility to read and understand our rules as we make every effort possible to inform our customers of our policies throughout the booking. As such we will not take any responsibility for misinformation regarding pricing or products.

NO CHANGES TO PARTY PACKAGE DAY OF PARTY. NO EXCEPTIONS.

The party is 2.5 hours from start to finish. All party guests are asked to leave the building at this time.

POSTPONEMENT

Parties rescheduled from the time of booking until 8 days before the party taking place are subject to a \$15.00 rebooking fee. Parties rescheduled within 7 days or less of the party taking place are subject to a \$35.00 rebooking fee. Deposits are kept on file and must be used within 3 months of original date of booking and will only be rescheduled once, otherwise the deposit will be void and forfeited. Deposits are not transferred to any other products or services at this location.

GUEST ADMISSIONS

Children less than 11 months are not charged. **All children between 12 months to 12 years are included in the admission count.** Teens (13-17 yrs) are charged as \$5.00. Additional kids are \$12.50 depending on the package and additional adults are charged \$3.00. Admissions ARE NOT substituted between adults & kids. The birthday child/children is included in the admission count regardless of age.

Free Return Passes included in the party packages can be redeemed between Monday to Friday only - excluding Weekends, Stat holidays, School Holidays (March Break, Christmas Break) & P.A Days.

TIME OF YOUR PARTY ROOM (First 2 Hours of the Party)

The party room is available for the **first 2 hours of the party.** After the 2 hours, to avoid mix-ups we ask that ALL birthday gifts and food items are moved to the car. Feel free to keep drinks & loot bags in the general seating area adjacent to the rooms where there is plenty of room to relax! Please arrive no earlier than 10-15 minutes before the start time. Pizza will arrive 40 minutes after your scheduled party time begins.

Additional 30 minutes in the party can be purchased or an additional \$50.00 with advance notice.

OUTSIDE FOODS & PARTY SUPPLIES

Outside food and drinks are permitted however **NO FOODS WITH with nuts, peanuts or treenuts.**

Any food items found to contain nuts will be removed immediately without refund. Please bring plates, supplies utensils and tableware for your own food and drinks, as we only provide plates for pizza included in the package. **We do not provide candles, lighters, matches, cake knives.** No food deliveries are allowed to our front desk reception and will not be accepted.

NOTE: our staff are not responsible for any serving/hosting any foods not provided by us.

NO SILLY STRING POPCORN, SPARKLERS, PINATAS, CONFETTI or ELECTRIC COOKERS.