

Birthday Party Rules and Regulations

MISSISSAUGA EAST LOCATION



Amazing Adventures
Indoor Playland & Parties

CHILD NAME _____

Party TIME _____

Signature _____

This form is attached to every booking invoice and must be completed before the party.

PARTY DEPOSIT PAYMENT

A \$100.00 non-refundable deposit is required at time of booking. **Once the deposit has been processed, you have agreed to our Rules and Regulations.** The balance must be settled before the end of the party by cash, debit, or Credit. Deposits are not substituted to any other service or product should you choose to cancel. It is your responsibility to read and understand our rules as we make every effort possible to inform our customers of our policies throughout the booking. As such we will not take any responsibility for misinformation regarding pricing or products. **PACKAGE CANNOT BE CHANGED WITHIN 4 DAYS OF THE PARTY/OR ON THE DAY.**

POSTPONEMENT

Parties rescheduled from the time of booking until 15 days before the party taking place are subject to a \$15.00 rebooking fee. Parties rescheduled within 14 days (not including the date of the party taking place) are subject to a \$60.00 rebooking fee. Deposits are kept on file and must be used within 3 months of original date **of booking** and will only be rescheduled once, otherwise the deposit will be void and forfeited. Deposits are not transferred to any other products or services at this location.

GUEST ADMISSIONS

Children less than 11 months are not charged. **All children between 12 months to 12 years are included in the admission count.** Teens (13-17 yrs) are charged as \$5.00. Additional kids are \$13.50 depending on the package and additional adults are charged \$3.00. Admissions ARE NOT substituted between adults & kids. The birthday child/children is included in the admission count regardless of age. Numbers are counted on the day and are **FINAL**. Please check your balance on the day. No exceptions.

TIME OF YOUR PARTY ROOM (First 1 Hour and 45 Minutes of the Party)

The party room is available for the **first 1 Hours AND 45 Minutes of the party.** After the 1 Hour and 45 Mins, to avoid mix-ups we ask that ALL birthday gifts and food items are moved to the car. Feel free to keep drinks & loot bags in the general seating area adjacent to the rooms where there is plenty of room to relax! Please arrive no earlier than 5-10 minutes before the start time. **Additional 15 minutes in the room may be purchased at \$37.50 if available. However all items must be removed from your room at this time - NO EXCEPTIONS.**

OUTSIDE FOODS & PARTY SUPPLIES

Outside food and drinks are permitted however **NO FOODS WITH with nuts, peanuts or treenuts.** Any food items found to contain nuts will be removed immediately without refund. Please bring plates, supplies utensils and tableware for your own food and drinks, as we only provide plates for pizza included in the package. **We do not provide candles, lighters, matches, cake knives, cake plates, forks. We sell these items at store in case you forget.** NOTE: our staff are not responsible for any serving/hosting any foods not provided by us.

Please note the following items are not permitted in the facility. No exceptions!

NO SILLY STRING

NO POPCORN,

NO SPARKLERS

NO PINATAS

NO CONFETTI/GLITTER

NO PLUG IN COOKERS

NO ALCOHOL

NO INFLATABLE BLOWUPS

NO PEANUTS OR TREENUTS