

Birthday Party Rules and Regulations

Please read through carefully as we make every effort possible to ensure our parties are well run and organized. We ask that you please read the page!



Amazing Adventures
Indoor Playland & Parties

Party DATE

Party TIME

Signature

This form is attached to every booking invoice and must be completed before the party.

PARTY DEPOSIT PAYMENT

A \$150 **non-refundable deposit** is required at the time of booking or \$350 for supersize parties. Once the deposit has been processed you have agreed to our Rules and Regulations. The balance must be settled before the end of party by Cash, Debit or Credit. Deposits are not substituted to any other service or product should you choose to cancel. It is your responsibility to read and understand our rules. We make every effort possible to inform our customers of our policies throughout the booking. As such we will not take any responsibility for misinformation regarding pricing or products.

****All party packages are for 2 hours until otherwise specified. All party guests including hosts must leave the building at the end of the party***

****In the event you do not show up to your party on the day. The non-refundable deposit will be forfeited and void. No exceptions.**

POSTPONEMENT

Parties rescheduled from time of booking until 8 days before party is to take place are subject to a \$20 rebooking fee. Parties rescheduled within 7 days are subject to a \$60 rebooking fee. Any parties cancelled within 24hrs of the schedule event will forfeit the deposit. Deposits are kept on file for 12 months from the booking date and can be rescheduled to another time or date of your choosing. Deposits cannot be applied to any products or services at this location and can be rescheduled once only.

GUEST ADMISSIONS

Children 11 months or less are not charged. All Persons 1 year+ are included in admission count. All additional guests not included in the package are charged at per additional guest. The birthday child/ren are included in the party admission.

Numbers are counted on the day and we will adjust the package accordingly. All payments are **FINAL** once paid.

ALL GUEST REQUIRE SOCKS FOR ENTRY. Everyone (children & adults) MUST wear socks. NO GRIP SOCKS

TIME OF YOUR PARTY ROOM

All food must be packaged up and removed in the last 15 minutes before the end of the party. At that time to avoid mix-ups we ask that ALL birthday gifts and food are moved to the car. Drinks and loot bags may remain in the facility in the general seating area until the end time of the party. Please arrive no earlier than 10 min before the start time of the party as we must ensure our facility is kept throughly clean and sanitized between all private events.

Additional party time can be purchased with advance notice. Must be paid at time of booking

OUTSIDE FOODS & PARTY SUPPLIES

Outside food and drinks are permitted however NO FOODS WITH NUTS, PEANUTS OR TREENUTS.

Any food items found to contain nuts will be removed immediately without refund/compensation. Please bring plates, supplies, utensils and tableware for your own food and drinks. We do not provide candles, lighters/matches, cake knives. We sell any items that you may forget to bring. These items are NOT INCLUDED in your party package

Please note the following items are not permitted in the facility for safety. Sorry No exceptions!

Updated March 2024

NO NUTS, PEANUTS OR TREENUTS

NO Popcorn or Hard Candies

NO Inflatables or Blowups

NO Plug in Cookers/Griddles

NO Pinatas

NO Confetti or Glitter

NO ALCOHOL

NO Silly String

NO Sparklers

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